BOUILLON

BANQUET ROOM

Cancellation and changes

When you book the banquet room at Bouillon Frederiksberg, you must pay a deposit of DKK 50 per guest before the booking can be confirmed. The deposit will be deducted from the total bill on the day of the event.

Cancellation and changes

Cancellation more than 30 days before the event
The full deposit will be refunded.

Cancellation between 14 and 30 days before the event
Half of the deposit will be refunded.

Cancellation less than 14 days before the event
The deposit is non-refundable.

Changes to the number of guests
Adjustments to the number of guests can be made up to 7 days before the event.

After that, the latest confirmed number of guests will be charged.

Force majeure
Bouillon reserves the right to cancel or move the event in case of circumstances beyond our control (e.g. government orders or force majeure). In such cases, the entire deposit will be refunded.

Q&A – BANQUET ROOM

Q: How many guests can the banquet room accommodate?
A: A minimum of 18 guests in all three cities. The maximum number of guests is 50 in Odense, 29 in Aarhus, and 64 in Frederiksberg

Q: Will we have the room to ourselves?
A: If your party has fewer than 40 guests, the venue in Frederiksberg is divided into two sections by a chunky curtain. Another party may also be using the venue at the same time. This means you must have more than 40 guests to have the entire venue to yourselves. In Odense and Aarhus, the venue is not divided.

Q: Is there a specific time when the party must end?
A: Yes. The room must be cleared by 11:00 p.m.

Q: Is there wheelchair access?
A: In Aarhus, there is trouble-free access. In Frederiksberg, there are 3 steps leading up to the elevator on the ground floor. The banquet room is located on the first floor. In Odense, unfortunately, there is no wheelchair access.

Q: Can we get a floor plan to use for seating arrangements?
A: Yes! Just ask for a sketch when you make your reservation.

Q: Is it possible to have a gift table?
A: Yes! Remember to request a gift table when making your reservation.

Q: How is coffee served?
A: Coffee and tea are served as self-service with milk and sugar. Oat milk is available on request.

Q: What happens if we have fewer guests than originally agreed?
A: Nothing – as long as Bouillon is notified at least 7 days in advance. The deposit remains the same.

Q: Can we come before the reservation and decorate?
A: Yes, you can arrive 15 minutes before the scheduled arrival time to prepare the venue.

Q: What if we have allergies or special dietary requirements – does this cost extra?
A: f there are allergies in the group, we can offer a special menu in most cases. Menus that are not included in the group packages will be charged at à la carte prices.

Q: Can we spontaneously extend the party on the day if the atmosphere is good?
A: We cannot guarantee that this will be possible. We recommend reserving extra time when booking. A maximum of 2 extra hours can be purchased.

Q: Do we have to pay a deposit before the booking is confirmed?
A: Yes. A deposit of DKK 50 per guest is payable at the time of booking. The booking is only confirmed once the deposit has been paid. After payment of the deposit, a booking confirmation will be sent. We reserve the right to keep the venue available until the deposit has been paid.

Q: How many days do I have to pay my deposit?
A: The deposit must be paid no later than 3 days after booking

Q: Is it possible to split the payment?
A: Yes, but only in two.